

PROVIDERALERT



To: AmeriHealth Caritas Delaware Providers

Date: July 27th, 2026

Subject: 2026 Annual Provider Satisfaction Survey Launching August 3rd.

Summary: 2026 Annual Provider Satisfaction Survey.

Beginning **August 3rd**, 2026, selected providers will receive our annual Provider Satisfaction Survey, administered by **Qualtrics**.

The survey was designed to gather valuable feedback that helps us enhance the provider's experience and improve the services and support we provide.

What can providers expect:

- Selected providers will receive a mailed invitation that includes a QR Code linking to the online survey.
- The survey is anonymous and takes approximately 15 minutes to complete.
- Providers who do not respond may receive a follow-up phone call or email (if available) from Qualtrics on our behalf beginning September through mid-October.

Why participation matters:

Provider feedback is an important part of our ongoing efforts to identify opportunities to strengthen our partnership with providers and enhance the resources, tools and support available to your practice. We encourage all invited providers to complete the survey and share their perspectives.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Delaware Provider Services at 1-855-707-5818 or contact your Account Executive <https://www.amerihealthcaritasde.com/provider/resources/account-executives>.

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