

PROVIDERALERT



To: AmeriHealth Caritas Delaware Providers

Date: August 6th, 2026

Subject: Claims Processing Timeframes and Third-Party Liability (TPL) Reminders.

To help reduce unnecessary claim resubmissions and denials, AmeriHealth Caritas Delaware would like to remind providers of the following billing guidelines:

Allow 30 days for Claims Processing

Please allow 30 calendar days from the date a clean claim is submitted for processing before resubmitting or inquiring about the claim status. Resubmitting claims before the standard processing timeframe has elapsed may result in duplicate submissions and delays in claim adjudication. Providers can view their claim status through [Navinet](#). If training or assistance is needed with the portal, please contact your account executive.

Review Third Party Liability (TPL) Information

Providers are also encouraged to verify Third Party Liability (TPL) information prior to claim submission. Reviewing member eligibility and TPL information available through the [DMMA website](#) can help ensure claims are submitted to the appropriate payer and reduce avoidable denials.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please get in touch with AmeriHealth Caritas Delaware Provider Services at 1-855-707-5818 or contact your Account Executive <https://www.amerihealthcaritasde.com/provider/resources/account-executives>.

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